



# PRATITI SARKAR

UX DESIGNER | UX RESEARCHER

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## ABOUT ME

I am a passionate researcher + designer with the urge to learn and explore more. While observing the behaviours of people around me, I collaboratively work towards enhancing those experiences through creative and innovative design solutions.

## SOFTWARE SKILLS

- Adobe XD | Photoshop | Illustrator | Premiere Pro | InDesign
- Autodesk 3ds MAX | Maya | Auto CAD
- Others Figma | Sketch | Blender | Unity

## RESEARCH & DESIGN SKILLS

- Stakeholder Mapping
- Ethnographic Study
- Focus Groups and Interviews
- Mind Mapping
- Persona Development
- Journey Mapping
- Affinity Mapping
- Wireframes and Prototypes
- Usability Testing

## ACHIEVEMENTS

- 2022 **National Brilliant Scholar Award**  
International Mutidisciplinary Research Foundation
- 2017 **Gold Medalist**  
Best All Rounder Girl Student of Two Year Master's Programme, IIT Kanpur
- 2016 **1st Runner Up**  
Honeywell Aerospace Design Challenge

## SERVICE EXPERIENCE

- Co-chair** Showcase track  
2021 IndiaHCI 2021 Conference
- Co-chair** Student Design Consortium track  
2020 IndiaHCI 2020 Conference

## INTERESTS

Singing · Sketching · Trying local food · Yoga · Athletics · Badminton

## WORK EXPERIENCE

- Assistant Manager, Product Design** Paytm, Noida  
Jan 2023 - Present
  - Design the DIY flows for the onboarding process of merchants on Paytm for Business app
  - Design the flows for new initiatives for the merchants using Paytm for Business app
  - Conduct pan India user research to gather the pain points and potential opportunities for consumer app regarding acquisition, retention and new features
- Deputy Manager, User Research** Adani Digital Labs, Gurugram  
Aug 2021 - Jan 2023  
To guide the design requirements for digitalized user experiences through primary and secondary research for Adani Airports, Electricity, Electric Vehicles, Adani International School, and Adani Wilmar.
- UX Design Intern** Siemens Technology and Services Pvt. Ltd., Bengaluru  
Jun 2016 - Sep 2016
  - Integrated seamless experience in Industrial workflow through Smartwatch
  - Developed concepts and design to provide modern day experience to software architects

## EDUCATION

- Ph.D.** Indian Institute of Technology Bombay (IITB)  
2017 - 2022  
9.11 CPI  
Thesis: Investigating Design Strategies for Classroom based Augmented Reality Learning Experiences
- M.Des** Indian Institute of Technology Kanpur (IITK)  
2015 - 2017  
9.25 CPI  
Thesis: Augmented Reality based Educational Kit to enrich Learning Experience
- B.Tech (CSE)** Indraprastha Institute of Information Technology Delhi (IIITD)  
2011 - 2015  
8.26 CGPA  
B.Tech Project: Character Animation

## TALKS & WORKSHOPS

- Invited Panelist** Next-Generation Education Technology: Trends and Opportunities in Education 4.0  
04 September 2021  
Education Technology Vertical, Centre for Emerging Technologies for Sustainable Development, IIT Jodhpur
- Invited Talk** Designing an Immersive AR Learning Environment for Geometry Education  
24 April 2020  
Future of Education for Virtual and Augmented Reality (FEVAR) Lab, Department of Psychology, Arizona State University (virtual)
- Workshop** Towards Designing a Mobile Augmented Reality Learning Experience  
09 November 2020  
IEEE International Symposium on Mixed and Augmented Reality (ISMAR) 2020, Brazil (virtual)

## PUBLICATIONS

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### Journals

(Peer reviewed)

1. **Pratiti Sarkar** and Jayesh S. Pillai. **Approaches for Designing Handheld Augmented Reality Learning Experiences for Mathematics Classrooms**. Proceedings of the ACM on Human-Computer Interaction 5, no. CSCW2 (2021): 1-25.
2. **Pratiti Sarkar**, Kapil Kadam and Jayesh S. Pillai. **Learners' approaches, motivation and patterns to problem-solving on Lines and Angles in Geometry using Augmented Reality**. Smart Learn. Environ. 7, 17 (2020).

### Conference Proceedings

(Peer reviewed)

3. Sumita Sharma, Netta Iivari, Marianne Kinnula, Grace Eden, Aipta Ballav, Rocio Fatas, Ritwik Kar, Deepak Ranjan Padhi, Vahid Sadeghie, **Pratiti Sarkar**, Riya Sinha, Rucha Tulaskar, Nikita Valluri. **From Mild to Wild: Reimagining Friendships and Romance in the Time of Pandemic Using Design Fiction**. In Designing Interactive Systems Conference 2021, pp. 64-77. 2021.
4. **Pratiti Sarkar**, Kapil Kadam and Jayesh S. Pillai. **Collaborative approaches to problem-solving on lines and angles using augmented reality**. In 2019 IEEE Tenth International Conference on Technology for Education (T4E) (pp. 193-200). Goa, India: IEEE. 2019.
5. **Pratiti Sarkar**, Prabodh Sakhardande, Utsav Oza and Jayesh S. Pillai. **Study of Augmented Reality Interaction Mediums towards Collaboratively Solving Open-Ended Problems**. In 27th International Conference on Computers in Education (pp. 472-477). 2019.
6. **Pratiti Sarkar** and Jayesh S. Pillai. **User expectations of augmented reality experience in Indian school education**. In Research into Design for a Connected World (pp. 745-755). Springer, Singapore. 2019.
7. **Pratiti Sarkar**, Jayesh S. Pillai and Ankita Gupta. **ScholAR: A collaborative learning experience for rural schools using augmented reality application**. In 2018 IEEE Tenth International Conference on Technology for Education (T4E) (pp. 8-15). Chennai: IEEE. 2018.
8. Navneet Kaur, Rumana Pathan, Ulfa Khwaja, **Pratiti Sarkar**, Balraj Rathod and Sahana Murthy. **GeoSolvAR: Augmented Reality Based Application for Mental Rotation**. In 2018 IEEE Tenth International Conference on Technology for Education (T4E) (pp. 45-52). IEEE.
9. Satyaki Roy, **Pratiti Sarkar** and Surojit Dey. **DyMAR - Introduction to Dynamic Marker based Augmented Reality using Smartwatch**. In International Conference on Augmented Reality, Virtual Reality and Computer Graphics (pp. 448-456). Springer, Cham. 2017.
10. Surojit Dey and **Pratiti Sarkar**. **GO – A Persuasive Mobile Application For Indian Driving Scenario**. International Journal of Advance Engineering and Research Development, Volume-04, Issue-01. 2017.
11. Surojit Dey and **Pratiti Sarkar**. **Augmented reality based integrated intelligent maintenance system for production line**. In Proceedings of the 8th Indian Conference on Human Computer Interaction (pp. 126-131). 2016.

### Book Chapter

12. Satyaki Roy, **Pratiti Sarkar** and Surojit Dey. **Augmented Learning Experience for School Education**. In: Lee N. (eds) Encyclopedia of Computer Graphics and Games. Springer, Cham

### Doctoral Consortium

13. **Pratiti Sarkar**. **Exploring Design Strategies for Augmented Reality Learning Experience in Classrooms**. In 2020 IEEE International Symposium on Mixed and Augmented Reality Adjunct (ISMAR-Adjunct), pp. 314-316. IEEE, 2020.
14. **Pratiti Sarkar**. **Designing an augmented reality learning environment for visuospatial thinking in geometry**. In Proceedings of the 2020 ACM Interaction Design and Children Conference: Extended Abstracts (IDC '20). Association for Computing Machinery, New York, NY, USA, 34–37.